



Reference letter

Dear Sir or Madam,

Benson joined Logistics & Supply Chain Multitech R&D Center (LSCM) as a Project Research Assistant from June to August 2026, reporting directly to me.

He was responsible for the deployment infrastructure of two of our internal services, how they are connected, and for how the generated results of those services are stored and displayed.

He containerised the two services with Docker and built the CI/CD pipelines that deploy them on internal servers through self-hosted runners, and wrote scripts that configure brand new virtual machines, runner included, to be ready for deployment.

For the results, he included an open-sourced storage service in that stack and wrote the Django REST Framework API that sits over it. Staff access their files through the frontend, which checks their single sign-on role and assigned projects. Administration staff uses the storage service's own console, which he put behind the same proxy and hostname as the site. He designed the APIs that connect the services, and his tests run against the whole stack in the pipeline before anything is deployed.

On one of those services, he worked alongside another intern, and they collaborated well. He needed little supervision; I could hand him a problem and next hear about it working.

He has my strongest recommendation, and I wish him well in whatever he goes on to do.

Sincerely,

Edward K.N. Pang
Senior Project Manager

By: Edward K.N. Pang

Signature

Date